

HOTEL MANAGER – CITYDEN THE GARDEN AMSTERDAM AMSTELVEEN

We are Cityden. Every day we help our guests to get the best out of their stay. We do this by creating a practical and pleasant place where work and relaxation are balanced in a smart way. Cityden Group currently consists of a selection of 266 studios & apartments, spread over eleven locations in and around Amsterdam. In a short time this has made us the largest and fastest growing player in the field of serviced apartments and aparthotels in the Netherlands. And we are quite proud of that.

Cityden Group is divided into two unique service formulas; our short stay apartments under the name Cityden Residences and our full-serviced Aparthotels; Cityden Up and Cityden The Garden with in-house restaurants and bars, fitness & wellness, meeting facilities, food markets and off course a 24-hours reception. You can read more about this on our LinkedIn page ([link](#)). We are currently looking for new locations to continue our growth. Two new locations will be announced very soon in Amsterdam and Rotterdam, which is supporting our growth to almost 500 studios and apartments by the end of next year!!

As you can notice Cityden is a fast growing company which can offer great career opportunities for ambitious people.

For Cityden The Garden Amsterdam Amstelveen we are looking for a full time **'Hotel Manager'**

Who are we looking for?

- Bachelor Degree (Hospitality and/or Management studies)
- At least three years management experience in a hotel environment
- Representative and generally cheerful and optimistic
- Flexible - no two days are the same
- Strong, initiative and energetic personality, used to work independent
- Knowledge of managing a hotel team including the field of Food and Beverage
- You are enthusiastic and communicative
- You are guest-oriented and a hard worker. Being hospitable is second nature to you and you have a hands-on mentality.
- Empathetic and approachable is what others say about you.
- You are living in the neighbourhood of Amstelveen or willing to move to this area (Cityden can help you in finding suitable accommodation to live)
- You are fluent in English and off course all other languages are very welcome

You work in a young team in an open, spontaneous atmosphere under the wings of the Head of Operations. With his experience in the hotel industry (over 20 years) you get the opportunity to develop yourself.

Every day is different when you run a Cityden hotel. We're looking for someone who wants to be responsible for every aspect of the hotel including our F&B outlets 'Lucia's Cafe' and 'Lucia's Restaurant' and our meeting rooms. Together with the Duty Manager you ensure the hotel operates smoothly no matter if it's a full house or quiet before the storm hits.

Tasks & responsibilities

- The daily management of operational activities and hotel team
- Welcoming of our guests and creating a hospitable environment
- Running the hotel smoothly by guiding and shaping standard operating procedures
- Generate positive reviews on the various booking channels
- Identify opportunities for revenue in collaboration with the commercial team
- Making sure all spaces in the hotel look neat and tidy at all times
- Manage forecasts on revenue and cost actively and deliver positive results
- Identify and manage areas of opportunities and risk with regards to our profit
- Responsible for active talent search, interviewing, hiring, training and coaching
- Analysing quality check results and identifying room for improvement
- Administratively responsible for operational/facility expenses and incomes
- Development and implementation of improvements on the organization and operations

What do we offer?

- The opportunity to work at a dynamic, young and fun organisation; Cityden is really a game changer in the field of aparthotels
- A young fast-growing dynamic company - not the "standard" hotel group - where you get plenty of room to develop your skills
- A good salary in accordance with the collective hospitality agreement with appropriate bonus program
- Laptop and business phone
- An independent job with many responsibilities, good guidance and training
- Participation in the Cityden Talent Program
- Room for personal development and growth opportunities in the organization
- At Cityden Group we like a party. Various team outings and drinks are planned every year (also abroad)

Can't wait?

That's what we like to hear! Send your resume with short motivation to Jorg Lammers (Head of Operations) via jorg@cityden.com and we will contact you as soon as possible.

Acquisition in response to this vacancy is not appreciated.